

2024 Learner Engagement and Employer Satisfaction Surveys

These indicators are based on a survey of 13 students and 1 employer. This sample represents 81% of students and 33% of employers for this organisation’s accredited training delivery in the 2024 calendar year. The students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines.

Registering body report

05 Jun 2025

RTO Information

NTIS number	6434
Name	North Ringwood Community House Inc.
Street Address	35-39 Tortice Drive
City/town/suburb	Ringwood North
State	VIC
Post code	3134

Learner and employer response

	Learners	Employers
Response count (number)	13	1
Population count (number)	16	3
Response rate (per cent)	81.2	33.3

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	88.6	15.8	97.8	8.5
Trainer Quality	91.7	13.2	100.0	0.0
Effective Assessment	89.1	12.9	100.0	0.0
Clear Expectations	90.6	13.5		
Learning Stimulation	88.9	13.6		
Training Relevance	84.6	14.7	100.0	0.0
Competency Development	86.2	12.0	93.3	0.0
Training Resources	88.9	12.8	88.9	0.0
Effective Support	91.5	13.0	100.0	0.0
Active Learning	86.5	11.6		
Overall Satisfaction	88.9	14.3	100.0	0.0

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	