

# AQTF Quality Indicators

## 2021 Learner Engagement and Employer Satisfaction Surveys

These indicators are based on a survey of 11 students and 8 employers. This sample represents 55% of students and 40% of employers for this organisation's accredited training delivery in the 2021 calendar year. The students and employers surveyed for these indicators were selected by this organisation in accordance with national guidelines.

### Registering body report

20 Jun 2022

#### RTO Information

NTIS number	6434
Name	North Ringwood Community House Inc.
Street Address	35-39 Tortice Drive
City/town/suburb	Ringwood North
State	VIC
Post code	3134

#### Learner and employer response

	Learners	Employers
Response count (number)	11	8
Population count (number)	20	20
Response rate (per cent)	55.0	40.0

#### Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	80.3	16.8	72.5	12.7
Trainer Quality	85.6	15.9	76.4	13.8
Effective Assessment	77.3	12.4	71.9	11.7
Clear Expectations	78.8	13.6		
Learning Stimulation	75.8	16.3		
Training Relevance	77.8	15.7	70.8	11.8
Competency Development	79.4	14.4	72.5	12.1
Training Resources	80.8	15.0	70.8	11.8
Effective Support	81.8	14.3	72.2	11.9
Active Learning	81.8	13.9		
Overall Satisfaction	82.8	15.2	75.0	11.5

#### Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Small amount of surveys received back because students found it difficult to secure placement positions in the aged care/disability sector because of Covid-19 restrictions in the industry.
Main ways data has been used for continuous improvement	